

# Your prescription journey

1. Give your prescription to the pharmacist along with your Medicare Card or any concession cards you have (e.g. Healthcare, Repatriation, Safety Net, Pensioner or Commonwealth Health Card).
2. The pharmacist may ask you some questions, such as whether you've had any allergic reactions to medicine before.
3. The pharmacist will check your prescription and, if needed, contact your doctor to confirm details.
4. Your medication will be selected from the pharmacy stock.
5. The medication will be checked to make sure it's the correct one.
6. A label will be printed, checked and placed on your medicine, along with any other required labels.
7. A second staff member will double-check that the medication and prescription details are correct.
8. The pharmacist will explain how to take your medicine, answer any questions and give you an information sheet.
9. This process may take up to one hour.