

Partnering in Health Care

Community Engagement

- Bundoora Centre Arts Space
- Community Events
- Community Group Presentations
- Cultural Events
- Open Access Board meeting
- Patient Feedback & Surveys
- Social Media
- Patient Stories

Committees

- Aboriginal Advisory committee
- Equity Diversity & Inclusion working groups (Aboriginal Reconciliation, Cultural Responsiveness, Disability, Refugee/Asylum Seeker, LGBTiQA+)
- End-of-Life committee
- Medication Safety committee
- Partnering with Consumers committee
- Patient Experience & Community Advisory Group committee
- Strengthening our Hospital Response to Family Violence



Projects: Staff and Consumer Engagement

- Narrun Wilip-giin Aboriginal Women's workshops
- Executive Patient Safety Walk around
- Emergency Department Redesign
- Falls Prevention
- Safer Care Victoria projects
- Specialist Clinic projects

Health Literacy and Education for Consumers and Staff

- Consumer Education sessions
- Patient Information Review group - CLEAR
- Patient Stories
- Safer Care Victoria forums
- Staff Health Literacy education



Standard 2
Partnering with Consumers



Find out how you can get involved: 9495 3313

Northern Health