

Northern Health Specialist Clinics Urology Service Referral Guidelines

Access & Referral Priority

The clinical information provided in your referral will determine the triage category. The triage category will affect the timeframe in which the patient is offered an appointment

EMERGENCY	URGENT	ROUTINE
Present to appropriate Emergency Department (ED) for immediate assessment and treatment	Appointment timeframe 29 days of referral receipt	Appointment timeframe greater than 29 days of referral receipt, depending on clinical need and will be added to a waiting list

For further guidance on how to manage specific conditions in general practice, or what specific investigations and information are required for specialist referral, please visit your local HealthPathways website or equivalent online care pathways website. Please contact your local PHN if you require login access to HealthPathways.

HealthPathways Melbourne: [HealthPathways Melbourne](#)

Condition Specific Referral Guidelines

if key information and essential clinical investigations are not included, the referral may be declined.

All referrals must include

- Reason for referral/working diagnosis
- Medical history, current and relevant past
- Current medications
- Current management of the condition and response to this management
- Relevant investigations and pathology as specified below (if applicable)
- Other key information as specified below

Condition	Priority	Key Information	Clinical Investigations
Haematuria	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT <ul style="list-style-type: none"> • Macroscopic haematuria • Associated mass • In presence of UTI 		
	ROUTINE <ul style="list-style-type: none"> • All other referrals 		
Lower urinary tract symptoms	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT		
	ROUTINE <ul style="list-style-type: none"> • All other referrals 		

Prostate cancer (suspected or confirmed)	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT • High PSA depending on age		
	ROUTINE • All other referrals		
Recurrent, uncomplicated urinary tract infection (UTI)	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT		
	ROUTINE • All uncomplicated UTI's		
Renal mass	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT • All referrals		
	ROUTINE		
Renal tract stones or renal colic	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT • Ureteric stone > 6mm		
	ROUTINE • All other referrals		

Scrotal abnormalities	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT • Testicular mass		
	ROUTINE • All other referrals		
Urinary incontinence	EMERGENCY DEPARTMENT Refer to Statewide Guidelines	Refer to Statewide Guidelines	Refer to Statewide Guidelines
	URGENT		
	ROUTINE • All other referrals		
Vasectomy	Should be directed to general surgery service Refer to HealthPathways Melbourne		