



Community Connect

Monthly Newsletter
www.nh.org.au

Outstanding health care for our
community

Welcome to the November edition

Welcome to the November edition of Northern Health Community Connect, Northern Health's monthly community newsletter.

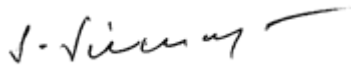
Earlier this month, Northern Health demonstrated our



commitment to providing outstanding health care by launching our journey towards becoming a High Reliability Organisation (HRO). Northern Health is the first health service in Australia to implement the HRO approach to achieve improved health outcomes for residents in the local community.

This Northern Health initiative ensures the right information, techniques and resources are available to help solve problems more effectively. We are improving our services and processes to increase our capabilities, ensuring patient safety and quality is at the centre of everything we do.

Providing quality, patient-centred care for our community is Northern Health's number one priority, meaning residents in our local community receive outstanding health care locally and in a timely manner by our highly skilled health care professionals.



Siva Sivarajah
Chief Executive
Northern Health

Our patients treated across Northern Health in November

Number of Births	297
Emergency Attendances	7,920
Outpatients Appointments	18,831
Inpatient Admissions	8,165
Ambulance Arrivals	2,360
Emergency Procedures	590

What's happening at your local health service?

Celebrating 10 years of Cardiology

This year Northern Health is celebrating the milestone of 10 years of cardiology services. Established in October 2007, the cardiology department provides vital local cardiac care for the northern community. With heart disease ranking as the leading cause of death in Australia, Northern Health's dedicated team of cardiac nurses, surgeons and doctors work across a number of disciplines to deliver outstanding health care to patients in the north.

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2017 Northern Health Annual Dinner

On Saturday, 18 November 2017 the Northern Health Foundation hosted the 19th Annual Dinner event. With a record number in attendance, we were delighted to announce that over \$100,000 was raised for our Emergency Accommodation Relief Appeal. In 2018, the Northern Health Foundation will build a home for families travelling long distances with loved ones receiving care in our Intensive Care Unit. This would never have been possible without the support of our sponsors, local businesses, Northern Health staff and the local community.

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Northern Health AGA Partnership

A recent partnership between Northern Health and Apprenticeship Group Australia (AGA) is fostering education for the youth of the north. Northern Health is one of the largest employers in the northern suburbs, and we have the opportunity and community responsibility to play a broader role in assisting and offering job opportunities to local youth. Northern Health has a number of placement opportunities for students in the clinical setting with Nursing, Medical, and Allied Health.

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Northern Health Home Care Packages

Are you or someone you know seeking a home care package provider? Since 1988 Northern Health Home Care Packages has been proudly servicing Melbourne's northern suburbs. We are renowned for our high quality case management services and our ability to partner with individuals, carers and family members experiencing complex health and social conditions. All of our Case Managers are tertiary qualified health professionals with the required experience and knowledge necessary to assist you with ongoing support for health issues and needs.



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